

# MindCare Allied Health Support Services

## **Clinical Support Service**

**P: 1800 894 868**  
**9am – 4pm Monday to Friday**

The Australia Psychological Society is funded to provide the Clinical Support Service for allied health professionals working under the Suicide Prevention Service. This Service provides de-briefing and support, clinical advice and assistance with training materials. This service is staffed by an experience allied health professional.

Please note that this is not a crisis service and immediacy of response cannot be guaranteed. This service is also not considered a clinical supervision arrangement and carries no clinical responsibility for cases where advice is provided.

## **ATAPS After-Hours Support Service**

**P: 1800 859 585**  
**5pm – 9am Monday to Friday and 24 hours on weekends and public holidays**

Crisis Support Services are funded to provide the ATAPS After Hours Support Service. This phone service supports clients of the ATAPS Suicide Prevention Service. The ATAPS After Hours Support Service can be accessed in two ways:

1. Allied Health Providers, referring Practitioners or Division Officers may contact the ATAPS After Hours Support Service directly and request that a call be made to a client. This can be used when an Allied Health Provider is unable to see the client immediately, for example when a client is referred to the ATAPS Suicide Prevention Service outside of business hours. It can also be used where an Allied Health Provider feels an existing client need additional support outside of standard business hours.
2. A client of ATAPS Suicide Prevention Service may directly contact the ATAPS After Hours Support Service when they feel they need additional support.

Information on contact with clients is recorded by ATAPS After Hours Support Service staff in a database that can then be accessed by the relevant Allied Health Provider or referring Practitioner on the next business day (with permission of the client).

**For further information please contact the MindCare Coordinator on 9376 9200 or**  
[\*\*reception@ppcn.org.au\*\*](mailto:reception@ppcn.org.au).