

Perth Primary Care Network is committed to providing a quality service to members.

As part of our quality system a feedback process has been introduced to enable us to better understand when things may not go according to plan, or when a member or practice's expectations are not met.

Your feedback is important to us, and we appreciate your time to complete this form.

All communications will be treated confidentially.



**For Further Information  
Please Contact:**

**MindCare Coordinator**  
Perth Primary Care Network  
48A James Street  
Guildford WA 6055

PO Box 354  
Guildford WA 6935

Phone: (08) 9376 9200

Fax: (08) 9279 8221

Email: [reception@ppcn.org.au](mailto:reception@ppcn.org.au)

Our office is open from  
8.30am to 4.30pm weekdays

# MindCare Feedback

# Your Details

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

PHONE: \_\_\_\_\_

MOBILE: \_\_\_\_\_

## ARE YOU A .....? (PLEASE TICK)

- CLIENT
- PARENT / GUARDIAN
- PARTNER
- GENERAL PRACTITIONER
- CHILD HEALTH NURSE
- OTHER: \_\_\_\_\_

## WHO REFERRED YOU?

NAME: \_\_\_\_\_

PRACTICE: \_\_\_\_\_

PHONE: \_\_\_\_\_

## WHO WAS YOUR COUNSELLOR/PSYCHOLOGIST:

NAME: \_\_\_\_\_

## WHAT IS THE FEEDBACK REGARDING: (PLEASE TICK)

- REFERRAL PATHWAY
- COUNSELLOR / PSYCHOLOGIST
- COST
- WAITING PERIOD
- REFERRER

## FEEDBACK DETAILS:

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SIGNATURE: \_\_\_\_\_

Thank you for taking the time to provide feedback.

Please post to:  
MindCare Coordinator  
Perth Primary Care Network  
PO Box 354  
Guildford WA 6935.

Perth Primary Care Network would like to assure you that your feedback will be assessed and attended to in a confidential manner.

If you would like to contact someone directly, please call the MindCare Coordinator on 9376 9200.